



Dear Resident Family Members,

We are working hard to plan a safe “reopen” here at Plum Creek. We will not be reopening on June 8th for outdoor visitation out of concern for the safety and health of our residents and staff. A facility 2.7 miles away from us has over 100 cases of COVID currently. While we understand this decision may cause upset to some residents and family members please know we are doing everything in our power to keep our residents safe and healthy. We will reevaluate the situation in the weeks to come. Our goal will be to allow visits Father’s Day weekend but that will be dependent upon the status of COVID in our area. We will call all family members to set up visits as soon as we have a date! We appreciate your patience and understanding during these difficult times. These decisions are hard to make as there are many factors but at this time, we truly feel this is our best option. We have been working on guidelines for when we do “reopen” for outside visitation that are listed below for your review.

Visit Guidelines: The visitation area will include seating for the resident and one visitor (must be 18 or older), at no less than 6-foot spacing that is visibly segregated. The visitation area will be a non-smoking area. Visitation will take place on our back patio. Visitors should report directly to the back patio without entering the building.

Surfaces in the visitation area will be sanitized according to CDC guidelines between visits. This includes seating, tabletops, and any other surfaces likely to be touched during the visit.

Screening: All visitors will be screened, and temperature taken upon arrival. If a visitor has symptoms or has tested positive for COVID-19, the visit must be cancelled. The visit must also be cancelled if you have been around someone who tested positive with COVID-19, who has symptoms of COVID-19 or who has been around someone else with COVID-19. If you are linked to COVID-19 in ANYWAY possible we require you to cancel your visit. If you have been out of state, you must self-quarantine prior to visits for 14 days. If you have been to the hospital or a doctor’s office, we require you to wait 7 days before visiting (or longer if your doctor feels necessary). Residents are required to quarantine for 7 days if they have been in the hospital or out to a doctor’s visit prior to visits.

Sanitizing/Screening Station: The setting will ensure the availability of a hand sanitizing station for use before and after the visit. Staff would maintain the station at the entrance of the visitation area as well as the screening log of all visitors. All residents will sanitize their hands prior to building re-entry.

Face Coverings: Both residents and visitors will wear a surgical mask or cloth face covering for the duration of the visit. Visitors will be required to supply their own face coverings.

Visit Expectations/Requirements/Scheduling/Time Length/Number of Visitors

(Ages)/Frequency: Visitors should arrive promptly and remain in their car if early until appointed time and respect visit time limits. Residents and visitors should remain in the visit area for the duration of their visit (visits will be half an hour long). Visits will be scheduled ahead of time to ensure safe space and adequate staffing and will be time limited with the number of visitors at any one time.

Supervision & Monitoring: Plum Creek Assisted Living staff will provide oversight as needed, ensuring visitors' temperatures, screening and contact information are taken and that they have sanitized their hands and they are wearing facemasks. We will oversee any required cleaning and disinfecting of visitor areas, ensure residents' hands are sanitized prior to building re-entry and promote social distancing, during visits to protect the safety of other residents.

Gifts/Items: No food/beverage/tobacco shall be permitted during visitation. All items brought from home for a resident must follow our original policy for allowable items, including location of drop off, typical procedures for deliveries, sanitization and/or holding items for several days prior to distribution.

Window Visits: Window visits are still allowed but it is still policy that windows remain shut during visits.

More guidelines may be added prior to visits starting. We will keep all resident family members informed. Please feel free to contact me with any questions or concerns.

Sincerely,

Christina Waller